



**CORINTHIA**  
BUDAPEST

Dear Guest,

Welcome to Corinthia Budapest. It is a pleasure for us to have you with us in our hotel, which has been a lively symbol of culture, architecture and above all, Hungarian hospitality, since 1896.

Culture and intrigue are on your doorstep in Budapest, and as a Corinthia guest, you are right in the heart of the grand city, which is itself in the very center of Europe. We are delighted you will be discovering it with us.

We trust this Directory of Services will be a useful introduction to the hotel and to the services we offer. However, should there be anything else you might need to know or anything we can do for you, please do not hesitate to contact us.

We hope you will have an enjoyable and memorable stay with us.

Yours sincerely,

Jonathan Pace  
General Manager

## Background Information & History



*A postcard of the Grand Hotel Royal, 1896 and the façade of Corinthia Budapest today*

Step back in time with us for a moment, if you will, to Budapest in the 1890s

The official opening of the Grand Hotel Royal, the jewel in the crown of the newly developed Andrassy Avenue, was taking place. Budapest was in the throes of the Millennium Exhibition, and the hotel was quick to become a favourite haunt of local luminaries like Jenő Heltay, Sándor Hunyadi, Lajos Nagy, and Gyula Krúdy. With a riotous blend of state-of-the-art features and contemporary glamour, the building housed a palm garden, confectioners, cellar bar and grocery store among other things (a bank, post office and hairdresser to name a few). This hub of innovation and activity even attracted the Lumière brothers, who picked the hotel as the venue for the first screening of a motion picture in Budapest. The cinema became a permanent part of the hotel, and concertgoers were also regularly treated to performances conducted by Béla Bartók himself. In 1909, the hotel even exhibited the very first Hungarian aero plane.

  
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*Postcards from the Grand Hotel Royal: Royal Bar and Palm Court Restaurant, 1923*

Like so many grand buildings of its era, the Royal suffered during the Second World War, serving as an office building as well as a hotel. Unfortunate events continued in the 1950s and '60s, with a fire destroying most of the roof, and an extensive restoration project stripping away most of the original interior features. Even the re-opening of the cinema in 1959, now renamed the Red Star cinema, couldn't bring back the magic of that first opening.

When Corinthia re-opened the hotel in 2003, it was only after a loving, record-breaking €100 million renovation, during which restoring elegance was the top priority. Hungarian plasterwork adorns the walls, giving an unmistakable local flavor. The hotel is a monument to modern luxury, with a tasteful respect for the past evident around every corner.

For more information on Corinthia Budapest, visit [corinthia.com/budapest](http://corinthia.com/budapest)  
Address: Corinthia Budapest, Erzsébet Körút 43-49, Budapest H-1073, Hungary



# CORINTHIA

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## Room Directory





# CORINTHIA

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# CORINTHIA

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## Accounts

---

For service in any of the hotel outlets, that you wish to settle through your hotel account, please sign the bill presented to you and indicate your room number.

## Air-Conditioning

---

Each room is equipped with individually controllable heating and air-conditioning units. See separate section: "Temperature".

## Airline Information and Tickets

---

The concierge is pleased to reserve or confirm all your transportation needs, by dialing 5.

## Anniversaries & Birthdays

---

If you are celebrating a birthday or anniversary during your stay at our hotel, please advise our guest relations department one day in advance, who will be pleased to accommodate your requirements, by dialing 7804.

## Baby Cots

---

For baby cots and for other baby kits please contact Housekeeping by dialing 3.



# CORINTHIA

BUDAPEST

## Babysitting

---

Experienced babysitters are available 24 hours each day. Please make a reservation in advance by dialing 5.

## Baggage Service

---

Please contact the Bell Desk for luggage pickup and storage, by dialing 4.

## Banquet & Conference Facilities

---

Conference rooms with excellent audio-visual equipment offer state of the art facilities for business and private occasions. For any type of banquet event please contact the catering department by dialing 9.

## Bar

---

Please see the separate section on your TV under hotel information.

## Bed Board

---

Available from the housekeeping department, by dialing 3.



# CORINTHIA

BUDAPEST

## Bedroom Security

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For added security and privacy, you may double-lock your room from inside by shifting the appropriate lever on the

inside door handle.

## Bible

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A Bible is available in the drawer of your bedside table.

## Bicycle

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Available at the concierge. For bookings, please dial 5.

## Blankets and Pillows

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The housekeeper will be pleased to provide you with extra blankets and pillows on request by dialing 3.

## Bottle Opener

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It is provided for your convenience next to the minibar.



# CORINTHIA

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## Breakfast

---

Breakfast is served daily in the Brasserie Restaurant on the ground floor from 6.30 to 10.30 hours during weekdays, and until 11:00 during weekends. For delivery of breakfast to your room at a specified hour, please fill in the breakfast order form, hanging on the inside of your bedroom door or call Room Service, by dialing 2.

## Business Centre Services

---

Telephone, fax, photocopy facilities, free use of PC, Internet, e-mail, word processing and printing. Located on the Mezzanine level. For further information, please dial 9.

## Car Hire

---

For assistance and preferential rates, please consult our Concierge staff in the hotel lobby or by dialing 5.

## Catering

---

For cocktail parties, luncheons, meeting, and private dinners,  
please contact the catering department by dialing 9.

## Check - In

---

Available from 3.00 pm.



# CORINTHIA

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## Check - Out

---

Individual travelers until 12 noon. Guests with a group arrangement until 10.00 am. If you are requesting a late check-out, please contact the Reception by dialing 1.

## Church Services

---

Please contact the concierge, by dialing 5.

## Cigarettes, Cigars & Tobacco

---

Cigarette sales are prohibited from anywhere other than designated "Nemzeti Dohánybolt-National Tobacco Shops", all of which have the same logo. However, these shops' blank white windows and giant "18" symbols often make them seem like another type of business catering to adults only.

## City Maps

---

Complimentary city maps are available from the concierge.

## Comments & Enquiries

---

Please contact the telephone operator by dialing 9.



# CORINTHIA

BUDAPEST

## Concert, Opera Ballet & Theatre

---

Countless possibilities for music and cultural activities throughout the year. For information and tickets please contact the concierge by dialing 5.

## Concierge

---

Please contact the Concierge for mail, messages, airline or railway tickets, car rentals, limousines, theatre tickets and any other services you may require by dialing 5.

## Courier Service

---

Available through our concierge by dialing 5.

## Credit Cards

---

We accept Amex, JCB, MasterCard, Maestro and VISA.

## Doctor & Dentist

---

In case of an emergency or should you require medical attention, please contact our concierge by dialing 5.



# CORINTHIA

BUDAPEST

## Dry Cleaning, Laundry & Pressing

---

You will find the appropriate forms in your wardrobe. Laundry handed in before 9am will be returned the same day by 6pm. Express service (laundry handed in after 9am and on Saturdays/Sundays) is available for a 50% additional charge. For pick up, please dial 3.

## Electricity

---

All room outlets are 220 Volt/A.C. Shaving plugs in the bathrooms are 220 V and 110 V. If you need a converter or an adapter, please dial 1.

## Emergencies and Fire

---

Please dial 112 on your telephone and state your name, location, and nature of the problem. A floor plan indicating the nearest emergency exit is attached to the inside of your bedroom door. Please take the time to familiarize yourself with the health and safety tips of this directory and to identify which is the closest fire escape to your room. All exits are clearly marked with illuminated signs and notices on the doors. The building has a smoke detection system and an alarm.

In case of fire you will not be able to use the elevators. Use the fire escape staircase to leave the building.



# CORINTHIA

BUDAPEST

## Entertainment & Excursions

---

For information, reservations and purchasing of tickets to cultural events taking place in the city, please consult with the concierge, by dialing 5.

## Executive Club

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Located on the Mezzanine level. It offers complimentary breakfast, coffee & pastries, all day refreshments and snacks, afternoon tea, private check-in and check-out and concierge service for Executive Rooms and higher categories.

Our Executive Club receptionist is happy to inform you about the benefits of the Club. Please dial 7835.

Opening hours: Daily from 6.30 to 22.30 hours

## Fever Thermometer

---

Please contact the concierge, available by dialing 5.

## Flowers

---

Can be ordered at the concierge or guest services, by dialing 5.

## Foreign Exchange

---

Foreign currency exchange services are available at the Hotel Cashier at the Front Desk, 24 hours daily.



# CORINTHIA

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## Garage

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The garage is located behind the main building. The parking policy contains all the regulations and instructions for the safe use of the garage. You can find the parking policy in the garage or you can ask the Reception to provide the policy for you. For further information, please dial 5.

## Gifts, Souvenirs & News Stand

---

Please contact our concierge team for recommendations by dialing 5.

## Gymnasium

---

Located next to the Royal Spa with state-of-the-art equipment and 24-hour access. Should you wish to use the gym after 10 pm or before 6.30 am, please inform the Spa Reception latest by 10 pm on that day.

For more information, please dial 7650.

## Hair Dryer

---

A hair dryer set is in the drawer of the desk in your bedroom. For fire safety reasons, please always make sure that the hair dryer is switched off after every use and that it will not cause fire after putting it back to its place.



# CORINTHIA

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## Holidays

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January 1 (New Year's Day), March 15 (Memorial Day of the 1848 Revolution), Easter Monday, May 1 (Labor Day), Whitsunday, August 20 (St. Stephen's Day), October 23 (Memorial Day of the 1956 Revolution), November 1 (All Saints' Day), December 25/26 (Christmas).

## Housekeeping

---

To make your stay more comfortable, housekeeping will be pleased to provide extra pillows, blankets, coat hangers or any other housekeeping services you may require, by dialing 3

## Ice

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Please contact Room Service by dialing 2.

## Internet Connection

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Please choose 'Corinthia Hotel Budapest' from the available networks.

Username: Corinthia.

Password: Corinthia.



# CORINTHIA

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## Ironing & Pressing

---

You can use the hotel's service (see the "Dry Cleaning, Laundry and Pressing" section of this directory). Ironing boards and safety irons are provided in every room and are in the wardrobe. The iron will switch off automatically and the lamp will blink when the iron is placed in a horizontal position for more than 30 seconds or in vertical position after 8 minutes.

For fire safety reasons, please do not leave the iron, facing downwards on the board and do not leave the iron without supervision or else it might cause fire.

## Lost & Found

---

Please contact housekeeping for all items that are lost or found by dialing 3.

## Maintenance Services

---

If you find anything that requires repair, or you need assistance with any faulty equipment, please contact the telephone operator by dialing 3.

## Messages & Mail

---

When the text "Dear Guest, there is a message for you, press OK to continue", appears on your TV set, please view the message from your television using your remote control. Contact the concierge - to assist you with mail, packages, and courier services by dialing 5.



# CORINTHIA

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## Minibar

---

All our rooms are equipped with a selection of alcoholic and non-alcoholic drinks. For further orders, please call room service by dialing 2.

## Museums, Galleries & Exhibition Halls

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In Budapest museums are generally open daily - except Mondays - from 10am to 6pm. Please contact the Concierge for further details by dialing 5.

## Newspaper & Magazine

---

Local and international newspapers and magazines are available upon request by dialing 5.

## Pets

---

Dogs and cats can be kept in the guest room for a daily charge. Dogs are only allowed in the hotel if the vaccine book is with the owner and the dog has all the necessary, valid vaccination.

## Pharmacy

---

Please contact the concierge by dialing 5. The hotel is not entitled for giving out any medicine to guests.



# CORINTHIA

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## Public Transport

---

Tickets and travelcards are available at the busiest transport hubs and at every metro station. For further vending options, please contact the concierge.

Guests are reminded that tickets need to be validated by stamping in the orange boxes provided on the metro platforms or on board the trams. Further information is available from the concierge by dialing 5.

## Radio

---

Satellite and local radio are available through your television set.

## Restaurant

---

Restaurant information may be viewed on your TV under the hotel information section. For table reservations, please contact the concierge by dialing 5.

## Room Key

---

In the hotel, guest-room doors are opened with proximity cards. These are valid until 12 noon on the day of the departure. For security reasons, please make sure that your card is kept secure and your room number is kept confidential.



# CORINTHIA

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## Room Maid

---

For extra cleaning, additional blankets, pillows, and sheets, please call housekeeping by dialing 3.

## Room Service

---

The 24-hour room service menu can be found in your room. Should you have any special dietary requirements, our culinary team would be pleased to prepare something special for you. Available by dialing 2.

## Safe Deposit Box

---

We regret that the hotel cannot be held responsible for valuables left in your room. For your security, valuables should be deposited either in the built-in room safe or in the safe deposit boxes at the concierge free of charge.

## Sales Office

---

For further information on our hotel and on Corinthia Hotels in other cities, please visit our website ([corinthia.com](http://corinthia.com)) or contact the telephone operator by dialing 9.

## Sewing Kit

---

A sewing kit is available in your wardrobe.



# CORINTHIA

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## Shaving Set

---

Available from housekeeping, please dial 3.

## Shoe Shinning

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For complimentary shoeshine service, please dial 9.

## Shopping

---

Corinthia Budapest is in the center of the town, close to the major shopping areas. For further information, please contact the Concierge by dialing 5.

## Sightseeing Tours

---

Please contact the concierge by dialing 5.

## Slippers

---

These are provided in every room beneath the sink in the bathroom.

## Smoking

---

Kindly note that in Hungary smoking is forbidden in all public areas, therefore in the guest rooms as well. For information about dedicated smoking areas please contact the telephone operator by dialing 9.



# CORINTHIA

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## Spa

---

Open every day from 6:30am to 10pm, the Royal Spa has been beautifully restored and offers the latest state-of-the-art facilities and treatments. Indulge your senses with Jacuzzis and the fitness room or relax in the sauna, steam bath, and enjoy the art of the best massage techniques from around the world. Direct elevator access from the floors 1-5 in front of the rooms ending with 106 (first digit out of the four digits indicates the floor). For more information, please dial 7650.

The Spa has been created for peace and tranquility for all our guests, therefore, children under 16 years of age can use the Spa only between 11.00 and 15.00 hours.

## Sports Facilities

---

Please contact the concierge by dialing 5.

## Taxi

---

Reservations can be made through the concierge or the doorman by dialing 5.

## Tea & Coffee

---

Complimentary tea and coffee sets are available in all guest rooms next to the minibar in the TV cabinet or in the wardrobe.



# CORINTHIA

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## Telephone

---

For basic information, see the faceplate of your telephone set. There are direct dial phones in every room for calls to the city, for interstate to Europe and overseas. A separate section of this directory contains full dialing information. For further information please call the operator by dialing 9.

## Toiletries

---

For extra toiletries including toothbrush and toothpaste, please contact the housekeeping department by dialing 3.

## Umbrellas

---

Available in limited numbers free of charge from the bell boys by dialing 4.

## Vases

---

Available from housekeeping, by dialing 3.

## Wake Up Calls

---

Please contact the telephone operator by dialing 9.

## Wheelchairs

---

Please contact the telephone operator by dialing 9.



# CORINTHIA

BUDAPEST

## Window & Balcony

---

Open your window or balcony door at your own risk. Pay special attention to children!

## Budapest a Safe City

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Budapest is a beautiful city and its people are generally friendly and willing to be of assistance. Visitors to our city are also, for the most part, friendly, good-natured people. Budapest is still a safe city. However, unfortunately there are always those who take pleasure in doing ill by others - for example in a hotel, in a carpark, on public transport and on busy streets and squares. This is where car thieves and pickpockets like to strike. These people exist in Budapest too, although luckily, not to the same extent as in other major cities. But you should, nonetheless, take precautions against thieves of all kinds. This brochure offers some essential tips.

## In the Hotel

---

Never leave your luggage unattended on the pavement in front of the hotel or in the lobby - neither when you arrive, nor when you depart.

Deposit your valuables either in the in-room guest safe or in the safe deposit box at the Concierge, both are free of charge.

Always lock your hotel room when you go out (even if you remain in the hotel, for example in the restaurant).

Never leave your handbag unattended in the breakfast room or hotel restaurant (even when you go over to the buffet table).



# CORINTHIA

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## When Walking in the City

---

Normally it is not necessary for you to take your passport with you when you go sightseeing. Note down your passport number or make a photocopy of it. Keep it separately from your passport.

Do not take all your money with you when you go for a walk.

Carry your purse or wallet as close to your body as possible - preferably in an inside pocket that closes with a zipper. If you keep your purse in a handbag or shoulder bag, please make sure it is well down inside the bag.

Always keep your cheques in a separate place from your cheque card. Check regularly to make sure your cheques and card are still there. Note down the numbers of the cheques you have written and keep receipts from purchases made by credit card.

Watch out for pickpockets who may try to divert your attention. Pay attention if a stranger jostle you and ruffles your clothing. Avoid dense crowds.

If you are pushed into a crowd, turn around immediately and look to see who pushed you. By doing so you may prevent a handbag from being stolen.

Always keep your handbag or shoulder bags closed and hold it toward the front of your body so that it cannot easily be snatched away from you.

Beware of strangers giving you unsolicited assistance or directions.

If you go to a restaurant, take your wallet, camera, and other valuables with you to the table. Do not leave personal property such as driving license or keys in your coat if you leave it in the cloakroom.



# CORINTHIA

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## Safety Tips All About Cars and Taxis

---

Always lock your car; never leave the key in the car. Make sure that all windows and the sunroof are closed, the boot is locked, and the lights are turned off. Do not forget to switch on the car alarm system. Our hotel offers garage space, you should use it.

Do not leave valuables in your car. Remember: Even a locked boot and a supervised garage is not a guarantee that no one will break into your car.

If the radio in your car can be easily removed from its casing, please take it with you and keep it in a safe place.

If you drink alcohol, you are not allowed to drive at all. A taxi will take you safely back to the hotel.

- Ensure the taxi is legitimate.
- No flat rates.
- Ask a local or the concierge at your hotel how much the taxi ride should cost.
- Know the local currency.
- No differentiated price between night and day.



# CORINTHIA

BUDAPEST

## In Case of Emergencies

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If you lose your cheque card or credit card, inform your bank, credit card organization and your hotel immediately. Please also report the loss to the nearest police station.

If travel documents, your camera or other valuables are stolen, please report the theft immediately to the nearest police station. You will receive a copy of the police report, which you can use both to have replacement documents issued (Embassy or Consulate) and for insurance purposes.

In case of imminent danger, please call the emergency number by dialing 1.

Other important emergency numbers: #112

- Police: 107
- Fire: 105
- Ambulance: 104

In the following cases, please contact our Concierge (Dial 5):

- Medical emergency service
- Dentist nighttime and weekend services
- Nighttime and Sunday pharmacy
- Breakdown services



# CORINTHIA

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## Direct Dial Calls

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Room to room call

7 + room number.

Wakeup call

9

Local call

0 + number

National call

0 + 06 + area code + number

National mobile phone call

0 + 06 + mobile telephone number

International call

0 + 00 + country code + area code + number

For a list of country prefixes, please refer to the "International Dialling Codes" Section.



# CORINTHIA

BUDAPEST

## International Dialling Codes

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| COUNTRY              | CODE | COUNTRY         | CODE  |
|----------------------|------|-----------------|-------|
| Argentina            | 54   | Kuwait          | 965   |
| Armenia              | 374  | Latvia          | 371   |
| Australia            | 61   | Lebanon         | 961   |
| Austria              | 43   | Libya           | 218   |
| Bahrain              | 973  | Liechtenstein   | 423   |
| Bangladesh           | 880  | Lithuania       | 370   |
| Belarus              | 375  | Luxembourg      | 352   |
| Belgium              | 32   | Macedonia       | 389   |
| Bolivia              | 591  | Malaysia        | 60    |
| Bosnia & Herzegovina | 387  | Mexico          | 52    |
| Brazil               | 55   | Moldova         | 373   |
| Bulgaria             | 359  | Montenegro      | 382   |
| Canada               | 1    | Morocco         | 212   |
| Chile                | 56   | Netherlands     | 31    |
| China                | 86   | New Zealand     | 64    |
| Colombia             | 57   | Norway          | 47    |
| Costa Rica           | 506  | Oman            | 968   |
| Croatia              | 385  | Pakistan        | 92    |
| Cuba                 | 53   | Panama          | 507   |
| Cyprus               | 357  | Philippines     | 63    |
| Czech Republic       | 420  | Poland          | 48    |
| Ecuador              | 593  | Portugal        | 351   |
| Egypt                | 20   | Puerto Rico     | 1-787 |
| Estonia              | 372  | Romania         | 40    |
| Ethiopia             | 251  | Russia          | 7     |
| Finland              | 358  | Saudi Arabia    | 966   |
| France               | 33   | Singapore       | 65    |
| Georgia              | 995  | Slovak Republic | 421   |
| Germany              | 49   | Slovenia        | 386   |
| Greece               | 30   | South Africa    | 27    |
| Hong Kong            | 852  | Spain           | 34    |
| Hungary              | 36   | Sudan           | 249   |
| Iceland              | 354  | Sweden          | 46    |
| India                | 91   | Switzerland     | 41    |
| Indonesia            | 62   | Taiwan          | 886   |



# CORINTHIA

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|               |       |                |     |
|---------------|-------|----------------|-----|
| Iran          | 98    | Thailand       | 66  |
| Ireland       | 353   | Turkey         | 90  |
| Israel        | 972   | Ukraine        | 380 |
| Italy         | 390   | United Kingdom | 44  |
| Jamaica       | 1-876 | USA            | 1   |
| Japan         | 81    | Venezuela      | 58  |
| Korea (North) | 850   | Yemen          | 967 |
| Korea (South) | 82    | Zimbabwe       | 263 |