



CORINTHIA
BUDAPEST

Dear Guest,

Welcome to Corinthia Budapest. It is a pleasure for us to have you with us in our hotel, which has been a lively symbol of culture, architecture and above all, Hungarian hospitality, since 1896.

Culture and intrigue are on your doorstep in Budapest, and as a Corinthia guest, you are right in the heart of the grand city, which is itself in the very center of Europe. We are delighted you will be discovering it with us.

We trust this Directory of Services will be a useful introduction to the hotel and to the services we offer. However, should there be anything else you might need to know or anything we can do for you, please do not hesitate to contact us.

We hope you will have an enjoyable and memorable stay with us.

Yours sincerely,

Jonathan Pace
General Manager

Background Information & History



A postcard of the Grand Hotel Royal, 1896 and the façade of Corinthia Budapest today

Step back in time with us for a moment, if you will, to Budapest in the 1890s

The official opening of the Grand Hotel Royal, the jewel in the crown of the newly developed Andrassy Avenue, was taking place. Budapest was in the throes of the Millennium Exhibition, and the hotel was quick to become a favourite haunt of local luminaries like Jenő Heltay, Sándor Hunyadi, Lajos Nagy, and Gyula Krúdy. With a riotous blend of state-of-the-art features and contemporary glamour, the building housed a palm garden, confectioners, cellar bar and grocery store among other things (a bank, post office and hairdresser to name a few). This hub of innovation and activity even attracted the Lumière brothers, who picked the hotel as the venue for the first screening of a motion picture in Budapest. The cinema became a permanent part of the hotel, and concertgoers were also regularly treated to performances conducted by Béla Bartók himself. In 1909, the hotel even exhibited the very first Hungarian aero plane.


CORINTHIA
BUDAPEST



Postcards from the Grand Hotel Royal: Royal Bar and Palm Court Restaurant, 1923

Like so many grand buildings of its era, the Royal suffered during the Second World War, serving as an office building as well as a hotel. Unfortunate events continued in the 1950s and '60s, with a fire destroying most of the roof, and an extensive restoration project stripping away most of the original interior features. Even the re-opening of the cinema in 1959, now renamed the Red Star cinema, couldn't bring back the magic of that first opening.

When Corinthia re-opened the hotel in 2003, it was only after a loving, record-breaking €100 million renovation, during which restoring elegance was the top priority. Hungarian plasterwork adorns the walls, giving an unmistakable local flavor. The hotel is a monument to modern luxury, with a tasteful respect for the past evident around every corner.

For more information on Corinthia Budapest, visit corinthia.com/budapest
Address: Corinthia Budapest, Erzsébet Körút 43-49, Budapest H-1073, Hungary



CORINTHIA

BUDAPEST

Room Directory





CORINTHIA

BUDAPEST

Table of Contents

Accounts	Page 9
Air-Conditioning	Page 9
Airline Information and Tickets	Page 9
Anniversaries & Birthdays	Page 9
Baby Cots	Page 9
Babysitting	Page 10
Baggage Service	Page 10
Banquet & Conference Facilities	Page 10
Bar	Page 10
Bed Board	Page 10
Bedroom Security	Page 11
Bible	Page 11
Bicycle	Page 11
Blankets and Pillows	Page 11
Bottle Opener	Page 11
Breakfast	Page 12
Business Centre Services	Page 12
Car Hire	Page 12
Catering	Page 12
Check - In	Page 12
Check - Out	Page 13



CORINTHIA

BUDAPEST

Table of Contents

Church Services	Page 13
Cigarettes, Cigars & Tobacco	Page 13
City Maps	Page 13
Comments & Enquiries	Page 13
Concert, Opera Ballet & Theatre	Page 14
Concierge	Page 14
Courier Service	Page 14
Credit Cards	Page 14
Doctor & Dentist	Page 14
Dry Cleaning, Laundry & Pressing	Page 15
Electricity	Page 15
Emergencies and Fire	Page 15
Entertainment & Excursions	Page 16
Executive Club	Page 16
Fever Thermometer	Page 16
Flowers	Page 16
Foreign Exchange	Page 16
Garage	Page 17
Gifts, Souvenirs & News Stand	Page 17
Gymnasium	Page 17
Hair Dryer	Page 17
Holidays	Page 18



CORINTHIA

BUDAPEST

Table of Contents

Housekeeping	Page 18
Ice	Page 18
Internet Connection	Page 18
Ironing & Pressing	Page 19
Lost & Found	Page 19
Maintenance Services	Page 19
Messages & Mail	Page 19
Minibar	Page 20
Museums, Galleries & Exhibition Halls	Page 20
Newspaper & Magazine	Page 20
Pets	Page 20
Pharmacy	Page 20
Public Transport	Page 21
Radio	Page 21
Restaurant	Page 21
Room Key	Page 21
Room Maid	Page 22
Room Service	Page 22
Safe Deposit Box	Page 22
Sales Office	Page 22
Sewing Kit	Page 22
Shaving Set	Page 23



CORINTHIA

BUDAPEST

Table of Contents

Shoe Shinning	Page 23
Shopping	Page 23
Sightseeing Tours	Page 23
Slippers	Page 23
Smoking	Page 23
Spa	Page 24
Sports Facilities	Page 24
Taxi	Page 24
Tea & Coffee	Page 24
Telephone	Page 25
Toiletries	Page 25
Umbrellas	Page 25
Vases	Page 25
Wake Up Calls	Page 25
Wheelchairs	Page 25
Window & Balcony	Page 26
Budapest a Safe City	Page 26
In the Hotel	Page 26
When Walking in the City	Page 27
Safety Tips All About Cars and Taxis	Page 28
In Case of Emergencies	Page 29
Direct calls	Page 30
International Dialing Codes	Page 31



CORINTHIA

BUDAPEST

Accounts

For service in any of the hotel outlets, that you wish to settle through your hotel account, please sign the bill presented to you and indicate your room number.

Air-Conditioning

Each room is equipped with individually controllable heating and air-conditioning units. See separate section: "Temperature".

Airline Information and Tickets

The concierge is pleased to reserve or confirm all your transportation needs, by dialing 5.

Anniversaries & Birthdays

If you are celebrating a birthday or anniversary during your stay at our hotel, please advise our guest relations department one day in advance, who will be pleased to accommodate your requirements, by dialing 7804.

Baby Cots

For baby cots and for other baby kits please contact Housekeeping by dialing 3.



CORINTHIA

BUDAPEST

Babysitting

Experienced babysitters are available 24 hours each day. Please make a reservation in advance by dialing 5.

Baggage Service

Please contact the Bell Desk for luggage pickup and storage, by dialing 4.

Banquet & Conference Facilities

Conference rooms with excellent audio-visual equipment offer state of the art facilities for business and private occasions. For any type of banquet event please contact the catering department by dialing 9.

Bar

Please see the separate section on your TV under hotel information.

Bed Board

Available from the housekeeping department, by dialing 3.



CORINTHIA

BUDAPEST

Bedroom Security

For added security and privacy, you may double-lock your room from inside by shifting the appropriate lever on the

inside door handle.

Bible

A Bible is available in the drawer of your bedside table.

Bicycle

Available at the concierge. For bookings, please dial 5.

Blankets and Pillows

The housekeeper will be pleased to provide you with extra blankets and pillows on request by dialing 3.

Bottle Opener

It is provided for your convenience next to the minibar.



CORINTHIA

BUDAPEST

Breakfast

Breakfast is served daily in the Brasserie Restaurant on the ground floor from 6.30 to 10.30 hours during weekdays, and until 11:00 during weekends. For delivery of breakfast to your room at a specified hour, please fill in the breakfast order form, hanging on the inside of your bedroom door or call Room Service, by dialing 2.

Business Centre Services

Telephone, fax, photocopy facilities, free use of PC, Internet, e-mail, word processing and printing. Located on the Mezzanine level. For further information, please dial 9.

Car Hire

For assistance and preferential rates, please consult our Concierge staff in the hotel lobby or by dialing 5.

Catering

For cocktail parties, luncheons, meeting, and private dinners,
please contact the catering department by dialing 9.

Check - In

Available from 3.00 pm.



CORINTHIA

BUDAPEST

Check - Out

Individual travelers until 12 noon. Guests with a group arrangement until 10.00 am. If you are requesting a late check-out, please contact the Reception by dialing 1.

Church Services

Please contact the concierge, by dialing 5.

Cigarettes, Cigars & Tobacco

Cigarette sales are prohibited from anywhere other than designated "Nemzeti Dohánybolt-National Tobacco Shops", all of which have the same logo. However, these shops' blank white windows and giant "18" symbols often make them seem like another type of business catering to adults only.

City Maps

Complimentary city maps are available from the concierge.

Comments & Enquiries

Please contact the telephone operator by dialing 9.



CORINTHIA

BUDAPEST

Concert, Opera Ballet & Theatre

Countless possibilities for music and cultural activities throughout the year. For information and tickets please contact the concierge by dialing 5.

Concierge

Please contact the Concierge for mail, messages, airline or railway tickets, car rentals, limousines, theatre tickets and any other services you may require by dialing 5.

Courier Service

Available through our concierge by dialing 5.

Credit Cards

We accept Amex, JCB, MasterCard, Maestro and VISA.

Doctor & Dentist

In case of an emergency or should you require medical attention, please contact our concierge by dialing 5.



CORINTHIA

BUDAPEST

Dry Cleaning, Laundry & Pressing

You will find the appropriate forms in your wardrobe. Laundry handed in before 9am will be returned the same day by 6pm. Express service (laundry handed in after 9am and on Saturdays/Sundays) is available for a 50% additional charge. For pick up, please dial 3.

Electricity

All room outlets are 220 Volt/A.C. Shaving plugs in the bathrooms are 220 V and 110 V. If you need a converter or an adapter, please dial 1.

Emergencies and Fire

Please dial 112 on your telephone and state your name, location, and nature of the problem. A floor plan indicating the nearest emergency exit is attached to the inside of your bedroom door. Please take the time to familiarize yourself with the health and safety tips of this directory and to identify which is the closest fire escape to your room. All exits are clearly marked with illuminated signs and notices on the doors. The building has a smoke detection system and an alarm.

In case of fire you will not be able to use the elevators. Use the fire escape staircase to leave the building.



CORINTHIA

BUDAPEST

Entertainment & Excursions

For information, reservations and purchasing of tickets to cultural events taking place in the city, please consult with the concierge, by dialing 5.

Executive Club

Located on the Mezzanine level. It offers complimentary breakfast, coffee & pastries, all day refreshments and snacks, afternoon tea, private check-in and check-out and concierge service for Executive Rooms and higher categories.

Our Executive Club receptionist is happy to inform you about the benefits of the Club. Please dial 7835.

Opening hours: Daily from 6.30 to 22.30 hours

Fever Thermometer

Please contact the concierge, available by dialing 5.

Flowers

Can be ordered at the concierge or guest services, by dialing 5.

Foreign Exchange

Foreign currency exchange services are available at the Hotel Cashier at the Front Desk, 24 hours daily.



CORINTHIA

BUDAPEST

Garage

The garage is located behind the main building. The parking policy contains all the regulations and instructions for the safe use of the garage. You can find the parking policy in the garage or you can ask the Reception to provide the policy for you. For further information, please dial 5.

Gifts, Souvenirs & News Stand

Please contact our concierge team for recommendations by dialing 5.

Gymnasium

Located next to the Royal Spa with state-of-the-art equipment and 24-hour access. Should you wish to use the gym after 10 pm or before 6.30 am, please inform the Spa Reception latest by 10 pm on that day.

For more information, please dial 7650.

Hair Dryer

A hair dryer set is in the drawer of the desk in your bedroom. For fire safety reasons, please always make sure that the hair dryer is switched off after every use and that it will not cause fire after putting it back to its place.



CORINTHIA

BUDAPEST

Holidays

January 1 (New Year's Day), March 15 (Memorial Day of the 1848 Revolution), Easter Monday, May 1 (Labor Day), Whitsunday, August 20 (St. Stephen's Day), October 23 (Memorial Day of the 1956 Revolution), November 1 (All Saints' Day), December 25/26 (Christmas).

Housekeeping

To make your stay more comfortable, housekeeping will be pleased to provide extra pillows, blankets, coat hangers or any other housekeeping services you may require, by dialing 3

Ice

Please contact Room Service by dialing 2.

Internet Connection

Please choose 'Corinthia Hotel Budapest' from the available networks.

Username: Corinthia.

Password: Corinthia.



CORINTHIA

BUDAPEST

Ironing & Pressing

You can use the hotel's service (see the "Dry Cleaning, Laundry and Pressing" section of this directory). Ironing boards and safety irons are provided in every room and are in the wardrobe. The iron will switch off automatically and the lamp will blink when the iron is placed in a horizontal position for more than 30 seconds or in vertical position after 8 minutes.

For fire safety reasons, please do not leave the iron, facing downwards on the board and do not leave the iron without supervision or else it might cause fire.

Lost & Found

Please contact housekeeping for all items that are lost or found by dialing 3.

Maintenance Services

If you find anything that requires repair, or you need assistance with any faulty equipment, please contact the telephone operator by dialing 3.

Messages & Mail

When the text "Dear Guest, there is a message for you, press OK to continue", appears on your TV set, please view the message from your television using your remote control. Contact the concierge - to assist you with mail, packages, and courier services by dialing 5.



CORINTHIA

BUDAPEST

Minibar

All our rooms are equipped with a selection of alcoholic and non-alcoholic drinks. For further orders, please call room service by dialing 2.

Museums, Galleries & Exhibition Halls

In Budapest museums are generally open daily - except Mondays - from 10am to 6pm. Please contact the Concierge for further details by dialing 5.

Newspaper & Magazine

Local and international newspapers and magazines are available upon request by dialing 5.

Pets

Dogs and cats can be kept in the guest room for a daily charge. Dogs are only allowed in the hotel if the vaccine book is with the owner and the dog has all the necessary, valid vaccination.

Pharmacy

Please contact the concierge by dialing 5. The hotel is not entitled for giving out any medicine to guests.



CORINTHIA

BUDAPEST

Public Transport

Tickets and travelcards are available at the busiest transport hubs and at every metro station. For further vending options, please contact the concierge.

Guests are reminded that tickets need to be validated by stamping in the orange boxes provided on the metro platforms or on board the trams. Further information is available from the concierge by dialing 5.

Radio

Satellite and local radio are available through your television set.

Restaurant

Restaurant information may be viewed on your TV under the hotel information section. For table reservations, please contact the concierge by dialing 5.

Room Key

In the hotel, guest-room doors are opened with proximity cards. These are valid until 12 noon on the day of the departure. For security reasons, please make sure that your card is kept secure and your room number is kept confidential.



CORINTHIA

BUDAPEST

Room Maid

For extra cleaning, additional blankets, pillows, and sheets, please call housekeeping by dialing 3.

Room Service

The 24-hour room service menu can be found in your room. Should you have any special dietary requirements, our culinary team would be pleased to prepare something special for you. Available by dialing 2.

Safe Deposit Box

We regret that the hotel cannot be held responsible for valuables left in your room. For your security, valuables should be deposited either in the built-in room safe or in the safe deposit boxes at the concierge free of charge.

Sales Office

For further information on our hotel and on Corinthia Hotels in other cities, please visit our website (corinthia.com) or contact the telephone operator by dialing 9.

Sewing Kit

A sewing kit is available in your wardrobe.



CORINTHIA

BUDAPEST

Shaving Set

Available from housekeeping, please dial 3.

Shoe Shinning

For complimentary shoeshine service, please dial 9.

Shopping

Corinthia Budapest is in the center of the town, close to the major shopping areas. For further information, please contact the Concierge by dialing 5.

Sightseeing Tours

Please contact the concierge by dialing 5.

Slippers

These are provided in every room beneath the sink in the bathroom.

Smoking

Kindly note that in Hungary smoking is forbidden in all public areas, therefore in the guest rooms as well. For information about dedicated smoking areas please contact the telephone operator by dialing 9.



CORINTHIA

BUDAPEST

Spa

Open every day from 6:30am to 10pm, the Royal Spa has been beautifully restored and offers the latest state-of-the-art facilities and treatments. Indulge your senses with Jacuzzis and the fitness room or relax in the sauna, steam bath, and enjoy the art of the best massage techniques from around the world. Direct elevator access from the floors 1-5 in front of the rooms ending with 106 (first digit out of the four digits indicates the floor). For more information, please dial 7650.

The Spa has been created for peace and tranquility for all our guests, therefore, children under 16 years of age can use the Spa only between 11.00 and 15.00 hours.

Sports Facilities

Please contact the concierge by dialing 5.

Taxi

Reservations can be made through the concierge or the doorman by dialing 5.

Tea & Coffee

Complimentary tea and coffee sets are available in all guest rooms next to the minibar in the TV cabinet or in the wardrobe.



CORINTHIA

BUDAPEST

Telephone

For basic information, see the faceplate of your telephone set. There are direct dial phones in every room for calls to the city, for interstate to Europe and overseas. A separate section of this directory contains full dialing information. For further information please call the operator by dialing 9.

Toiletries

For extra toiletries including toothbrush and toothpaste, please contact the housekeeping department by dialing 3.

Umbrellas

Available in limited numbers free of charge from the bell boys by dialing 4.

Vases

Available from housekeeping, by dialing 3.

Wake Up Calls

Please contact the telephone operator by dialing 9.

Wheelchairs

Please contact the telephone operator by dialing 9.



CORINTHIA

BUDAPEST

Window & Balcony

Open your window or balcony door at your own risk. Pay special attention to children!

Budapest a Safe City

Budapest is a beautiful city and its people are generally friendly and willing to be of assistance. Visitors to our city are also, for the most part, friendly, good-natured people. Budapest is still a safe city. However, unfortunately there are always those who take pleasure in doing ill by others - for example in a hotel, in a carpark, on public transport and on busy streets and squares. This is where car thieves and pickpockets like to strike. These people exist in Budapest too, although luckily, not to the same extent as in other major cities. But you should, nonetheless, take precautions against thieves of all kinds. This brochure offers some essential tips.

In the Hotel

Never leave your luggage unattended on the pavement in front of the hotel or in the lobby - neither when you arrive, nor when you depart.

Deposit your valuables either in the in-room guest safe or in the safe deposit box at the Concierge, both are free of charge.

Always lock your hotel room when you go out (even if you remain in the hotel, for example in the restaurant).

Never leave your handbag unattended in the breakfast room or hotel restaurant (even when you go over to the buffet table).



CORINTHIA

BUDAPEST

When Walking in the City

Normally it is not necessary for you to take your passport with you when you go sightseeing. Note down your passport number or make a photocopy of it. Keep it separately from your passport.

Do not take all your money with you when you go for a walk.

Carry your purse or wallet as close to your body as possible - preferably in an inside pocket that closes with a zipper. If you keep your purse in a handbag or shoulder bag, please make sure it is well down inside the bag.

Always keep your cheques in a separate place from your cheque card. Check regularly to make sure your cheques and card are still there. Note down the numbers of the cheques you have written and keep receipts from purchases made by credit card.

Watch out for pickpockets who may try to divert your attention. Pay attention if a stranger jostle you and ruffles your clothing. Avoid dense crowds.

If you are pushed into a crowd, turn around immediately and look to see who pushed you. By doing so you may prevent a handbag from being stolen.

Always keep your handbag or shoulder bags closed and hold it toward the front of your body so that it cannot easily be snatched away from you.

Beware of strangers giving you unsolicited assistance or directions.

If you go to a restaurant, take your wallet, camera, and other valuables with you to the table. Do not leave personal property such as driving license or keys in your coat if you leave it in the cloakroom.



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BUDAPEST

Safety Tips All About Cars and Taxis

Always lock your car; never leave the key in the car. Make sure that all windows and the sunroof are closed, the boot is locked, and the lights are turned off. Do not forget to switch on the car alarm system. Our hotel offers garage space, you should use it.

Do not leave valuables in your car. Remember: Even a locked boot and a supervised garage is not a guarantee that no one will break into your car.

If the radio in your car can be easily removed from its casing, please take it with you and keep it in a safe place.

If you drink alcohol, you are not allowed to drive at all. A taxi will take you safely back to the hotel.

- Ensure the taxi is legitimate.
- No flat rates.
- Ask a local or the concierge at your hotel how much the taxi ride should cost.
- Know the local currency.
- No differentiated price between night and day.



CORINTHIA

BUDAPEST

In Case of Emergencies

If you lose your cheque card or credit card, inform your bank, credit card organization and your hotel immediately. Please also report the loss to the nearest police station.

If travel documents, your camera or other valuables are stolen, please report the theft immediately to the nearest police station. You will receive a copy of the police report, which you can use both to have replacement documents issued (Embassy or Consulate) and for insurance purposes.

In case of imminent danger, please call the emergency number by dialing 1.

Other important emergency numbers: #112

- Police: 107
- Fire: 105
- Ambulance: 104

In the following cases, please contact our Concierge (Dial 5):

- Medical emergency service
- Dentist nighttime and weekend services
- Nighttime and Sunday pharmacy
- Breakdown services



CORINTHIA

BUDAPEST

Direct Dial Calls

Room to room call

7 + room number.

Wakeup call

9

Local call

0 + number

National call

0 + 06 + area code + number

National mobile phone call

0 + 06 + mobile telephone number

International call

0 + 00 + country code + area code + number

For a list of country prefixes, please refer to the "International Dialling Codes" Section.



CORINTHIA

BUDAPEST

International Dialling Codes

COUNTRY	CODE	COUNTRY	CODE
Argentina	54	Kuwait	965
Armenia	374	Latvia	371
Australia	61	Lebanon	961
Austria	43	Libya	218
Bahrain	973	Liechtenstein	423
Bangladesh	880	Lithuania	370
Belarus	375	Luxembourg	352
Belgium	32	Macedonia	389
Bolivia	591	Malaysia	60
Bosnia & Herzegovina	387	Mexico	52
Brazil	55	Moldova	373
Bulgaria	359	Montenegro	382
Canada	1	Morocco	212
Chile	56	Netherlands	31
China	86	New Zealand	64
Colombia	57	Norway	47
Costa Rica	506	Oman	968
Croatia	385	Pakistan	92
Cuba	53	Panama	507
Cyprus	357	Philippines	63
Czech Republic	420	Poland	48
Ecuador	593	Portugal	351
Egypt	20	Puerto Rico	1-787
Estonia	372	Romania	40
Ethiopia	251	Russia	7
Finland	358	Saudi Arabia	966
France	33	Singapore	65
Georgia	995	Slovak Republic	421
Germany	49	Slovenia	386
Greece	30	South Africa	27
Hong Kong	852	Spain	34
Hungary	36	Sudan	249
Iceland	354	Sweden	46
India	91	Switzerland	41
Indonesia	62	Taiwan	886



CORINTHIA

BUDAPEST

Iran	98	Thailand	66
Ireland	353	Turkey	90
Israel	972	Ukraine	380
Italy	390	United Kingdom	44
Jamaica	1-876	USA	1
Japan	81	Venezuela	58
Korea (North)	850	Yemen	967
Korea (South)	82	Zimbabwe	263