



CORINTHIA

GROUP

Uplifting Lives:  
Championing our People,  
Planet and Purpose







# Our sights are set on a positive sustainability journey

Heartfelt care lives in everything we do. So, while we uplift the lives of guests, each other, and local communities, we also show love for our precious planet.

We envision a future where luxury hospitality lives hand-in-hand with authentic sustainability. To play our part in realising this vision, we have embarked on a journey to enhance guest experiences and our global operations with sustainable thinking and doing.

We will contribute positively to the locations we call home and the communities we are part of. We will strive to minimise our environmental impact, maintain social responsibility, and practice ethical governance to contribute every day to the UN Sustainable Development Goals within the constraints of our varying jurisdictions.

As a growing transatlantic family of hotels, we move as one on the path to sustainability. We have a sustainability strategy and policy in place, while remaining responsive to the constantly shifting geopolitical, economic, regulatory, environmental, and operational landscapes going forward.



We are a company  
united by our *vision*,  
*driven by* *passion*





# Environmental



## CARBON

We will strive to reduce our carbon emissions by investing in renewable energy sources and energy-efficient equipment and eventually offsetting carbon where possible.



## WATER

We plan to install water-efficient equipment and utilise technologies to minimise water waste and promote responsible water use within the constraints of our operations.



## WASTE

We will endeavour to reduce waste generation through responsible sourcing, recycling, and responsible disposal practices. We will minimise single-use plastics and encourage guests to participate in our waste reduction efforts.



## ENERGY

We will continue to implement energy-saving technologies and procedures to optimise efficiency and reduce energy consumption to the best of our ability.



## CIRCULARITY

We preserve and respect our heritage buildings by incorporating site specific circularity principles into all renovation projects.



## SOURCING

We aim to procure locally sourced, environmentally friendly, and ethically produced products where they are available. We have started working with suppliers who share our values and standards to reach this goal.





# Social



## WELLBEING

We want every team member to feel a sense of growth and fulfilment. We uphold fair labour practices and will expand further learning and development initiatives to cultivate employees' talent and skills continuously. This inspires and empowers our teams to prioritise the wellbeing of our guests. We will constantly measure our performance against guest and employee feedback to identify areas in which we can improve.



## COMMUNITIES

We are active in philanthropic endeavours, supportive partnerships, and volunteering efforts to uplift and celebrate the lives of the global communities we are part of.

## SAFEGUARDING

Within the context of our operations, we will cultivate a culture of safety, inclusion, equal opportunity and belonging, while maintaining vigilance against all types of discrimination and harassment.



## HUMAN RIGHTS

We respect the cultural heritage of the communities we work in and human rights throughout our operations and supply chain, ensuring all employees and partners are treated with dignity and respect. We will assess and mitigate potential human rights risks by adhering to UN Guiding Principles on Business and Human Rights and local regulations.





# Governance



## TRANSPARENCY

We shall provide accurate, clear and timely disclosures of our sustainability performance and progress in accordance with the relevant sustainability regulations. This includes an independently audited annual sustainability report.



## ENGAGEMENT

We engage with guests, employees, investors, and the communities we serve to understand expectations and incorporate feedback into our sustainability strategy.



## GOVERNANCE

We are integrating sustainability into our governance framework.



## ACCOUNTABILITY

We will establish clear sustainability roles and responsibilities across all levels of the organisation. We will regularly review and report on our initiatives and their impact.



## COMPLIANCE

We adhere to all applicable laws, regulations, and standards, locally and internationally related to sustainability.



## ETHICS

We operate lawfully and ethically, maintaining high standards of ethics, transparency, accountability, and integrity across every part of our business.







We are a source of positive impact, but we will continuously improve by setting measurable goals, tracking progress and using data and feedback to refine our goals and actions. We will invest in further sustainability training to build awareness, inspire creativity, and foster a culture of sustainability.

Sustainable practices are not only the right thing to do. They are essential to our business so that Corinthia may continue uplifting lives long into the future.







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