

ASSISTANT EXECUTIVE HOUSEKEEPER

We are currently seeking an Assistant Executive Housekeeper to support the Executive Housekeeper in leading Corinthia Hotel London's Housekeeping, Public Area and Laundry teams, to achieve and exceed company service standards and operate within the agreed budgets.

Scope and Purpose

As Assistant Executive Housekeeper you will hold a key position within our Housekeeping management team, ensuring the seamless running of the department and providing unrivalled customer service. You will strive to introduce innovation into housekeeping services whilst maintaining a cost efficient operation.

Your role will involve the planning and management of the team including Housekeeping Supervisors, Room Attendants and House Porters, working with the team in the most effective and efficient way. Excellent communication skills are vital for this role.

Reporting to the Executive Housekeeper you will be responsible for ensuring that the department is an integral part of the hotel and that the flow of the guest experience is maintained from their arrival to their departure. All of our rooms use the finest linens and amenities for our guests to create a lasting impression. This is a fantastic opportunity to work within a great team in a wonderful environment

Entry Requirements

We are looking for individuals that understand what it takes to be the best and preferably with proven success in a similar environment. If you are a team player, keen to learn with a desire to excel, and have outstanding interpersonal and communication skills please do apply.

- Previous experience within a large 5 star property in a comparable role
- Experience working with Opera PMS system
- Good understanding of housekeeping systems & processes
- Strong leadership experience in managing a large, diverse team
- Fluent in written & spoken English
- Excellent attention to detail
- Strong communication skills
- Training and development experience
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality

About Corinthia:

Corinthia Hotel London combines contemporary flair with traditional grandeur. Situated in the cultural heart of the capital, the hotel features 294 beautifully appointed bedrooms, including 7 penthouses and 36 suites, with 24-hour flexible check-in/check-out, elegant restaurants and bars and the largest, most breathtaking spa in London.

London's most exciting luxury 5* hotel opened its doors in spring 2011 and offers exceptional opportunities for individuals who are professional craftspeople in their chosen career and we are seeking this pivotal role within our Housekeeping team.

Providing individual service with precision and empathy for our guests you will be the heart and soul of this iconic 21st Century Grand Hotel. Our culture is strong, vibrant and distinctive. Our talent development opportunities are excellent and ongoing as our company and brand evolves.

Benefits include:

- 10% bonus earning potential
- Single cover private medical
- 28 paid holidays per annum (inc. bank holidays)
- Complimentary dry cleaning of business attire
- Complimentary meals on duty
- Discounted Salon, Spa, Food and Beverage and accommodation rates – in London and across our the Corinthia Hotel International portfolio
- Professional learning and development programs
- Contributory pension scheme provided
- Season ticket loan
- Childcare vouchers

Eligibility

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.