

## LAUNDRY SUPERVISOR

The Laundry Supervisor assists in ensuring the smooth and efficient operation of the Laundry, Linen and Uniform room. This role ensures the highest standard of laundry services are provided to guests in accordance with hotel standards and oversees a team of Laundry Attendants.

### **Scope and Purpose**

The Laundry Supervisor will maintain all guest laundry and hotel linen and uniforms to the highest standard and operate the department within its budget. As part of the Housekeeping management team, the Laundry Supervisor will strive to introduce innovation into the laundry operation whilst maintaining cost efficiency. You will also monitor and ensure that all contracted services are accomplished and delivered according to the agreed standards.

### **Entry Requirements**

We are looking for individuals that understand what it takes to be the best and preferably with proven success in a similar environment. If you are a team player, keen to learn with a desire to excel, and have outstanding interpersonal and communication skills please do apply.

Other skills that will need to be demonstrated include:

- Previous experience within a 4/5 star property in a similar role
- Demonstrable understanding of laundry systems & processes
- Fluent in written & spoken English
- Experience working with Opera PMS System
- Excellent attention to detail
- Strong communication skills
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality

### **Benefits**

- 28 paid holidays per annum including bank holidays
- Complimentary dry cleaning of business attire/uniform
- Discounted Salon, Spa, Food and Beverage and accommodation rates – in London and across our the Corinthia Hotel International portfolio
- Complimentary meals on duty
- Professional learning and development programs
- Intra & intercompany transfer opportunities (subject to service & performance)
- Contributory pension scheme provided
- Season ticket loan

### **About Corinthia:**

Corinthia Hotel London combines contemporary flair with traditional grandeur. Situated in the cultural heart of the capital, the hotel features 294 beautifully appointed bedrooms, including 7 penthouses and 42 suites, with 24-hour flexible check-in/check-out, elegant restaurants and bars and the largest, most breathtaking spa in London.

London's most exciting luxury 5\* hotel opened its doors in spring 2011 and offers exceptional opportunities for individuals who are professional craftspeople in their chosen career and we are seeking this pivotal role within our expanding Laundry team.

Providing individual service with precision and empathy for our guests you will be the heart and soul of this iconic 21st Century Grand Hotel. Our culture is strong, vibrant and distinctive. Our talent development opportunities are excellent and ongoing as our company and brand evolves.

### **Eligibility**

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.