

PORTER

We are currently seeking a passionate, knowledgeable and determined Porter to join our Concierge team. As a Porter you will take pleasure in providing a warm and personal welcome to all our guests and you will be able to recall and use their names.

Scope and Purpose

As a Porter within our Concierge team, you will provide a seamless arrival and departure experience for our guests. You will greet our guests with confidence and deliver outstanding customer service by providing knowledge of the hotel and local area and deliver their luggage in a prompt manner.

You will also assist with Valet Parking, paying parking meters and retrieval of guest vehicles; therefore a full clean driving license would be essential.

Entry Requirements

We are looking for individuals that understand what it takes to be the best and preferably with proven success in a similar environment. If you are a team player, keen to learn with a desire to excel, and have outstanding interpersonal and communication skills please do apply.

Other skills that will need to be demonstrated include:

- Previous experience in a luxury hotel is preferred
- Flexibility around working hours and able / happy to work night shifts
- Full clean UK driving license
- Exceptional customer care skills
- Empathy for your colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality

Benefits include:

- Competitive salary
- 28 paid holidays per annum (inc. bank/public holidays)
- Complimentary dry cleaning of uniform
- Complimentary meals on duty
- Discounted Salon, Spa, Food and Beverage and accommodation rates in London and across the Corinthia Hotels International portfolio
- Online benefits platform with extensive discounts on dining, retail etc.
- Professional learning and development programs
- Extensive recognition programs and length of service awards
- Stakeholder pension entitlement



- Season ticket loan
- Childcare voucher scheme

About Corinthia:

Corinthia Hotel London combines contemporary flair with traditional grandeur. Situated in the cultural heart of the capital, the hotel features 225 beautifully appointed bedrooms, including 11 penthouses and 51 suites, with 24-hour flexible check-in/check-out, elegant lounges, restaurants and bars and the largest, most breath-taking spa in London.

A career with Corinthia Hotels provides you with a wealth of exposure and experience in genuine hospitality. We believe in delivering a quality service through the execution of high standards as well as the individual contribution of every team member.

We take pride in living our service promise – the Craftsmanship of Care – and we shall make sure that you are provided with a repertoire of skills that will transform you into an expert in luxury hospitality. We believe in the personal and professional development of our team members and it is part of our mission to promote committed and promising individuals to future leadership positions within Corinthia Hotels.

Eligibility

In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.