

## GUEST SERVICE CENTRE OPERATOR (FULL-TIME)

This stylish luxury hotel, Corinthia Hotel St. George's Bay, is seeking to recruit an ambitious, determined and highly motivated individual who is willing to embark on a career in hospitality.

Reporting directly to the Front Office Manager, this position requires working with a highly dynamic team in a fast-moving environment, where the candidate will be responsible to carry out requested duties and delivering an exceptional customer care service.

### **The candidate will be responsible for:**

- All telephone calls that come through to the Guest Service Centre
- Responding and actioning any queries in a friendly and efficient manner
- Delivering outstanding customer care service
- Fulfilling all guests' needs and requirements by phone

### **The ideal candidate must:**

- Possess excellent verbal and written communication skills in English, Maltese and ideally in another European Language
- Have exceptional customer care skills
- Be logical, accurate and able to multi-task
- Be well-organized and possess good time management skills
- Be able to work in a dynamic environment
- Be self-motivated, able to work under pressure and adhere to deadline
- Demonstrate a flexible attitude towards working patterns
- Be distinctive, professional and have a warm personality

### **We offer:**

- Welcoming and fun environment
- Meals on duty
- Health insurance cover
- Interesting career opportunity and professional growth

**Candidates are requested to submit their CV by e-mail to the Human Resources Department on: [vacancies.stgeorges@corinthia.com](mailto:vacancies.stgeorges@corinthia.com)**