

# SPA THERAPIST

## ESPA LIFE AT CORINTHIA

We are currently seeking an experienced and passionate Spa Therapist to join our successful and award winning ESPA Life team at Corinthia Hotel London.

### **Scope and Purpose**

As a Therapist you will be responsible for delivering exceptional treatments and 5\* client care to all of our guests, in line with both Corinthia Hotel London and ESPA brand standards.

Our Therapists also ensure aftercare recommendations are made at the end of every treatment, linked with client concerns, and offer to prepare products at reception for purchase. You will encourage guests to return to the spa by recommending ongoing treatment programs and cross-selling other business centres in the spa.

### **Benefits include:**

- Highly competitive salary
- 40-hour, zero hour or part-time contract options
- 3% commission on all treatments and 10% on retail product sales
- Full ESPA Essential training provided with increases in commissions in line with completion of ESPA Advanced training modules
- 28 paid holidays per annum (inc. bank/public holidays)
- Complimentary dry cleaning of uniform
- Complimentary meals on duty
- Discounted Salon, Spa, Food and Beverage and accommodation rates in London and across the Corinthia Hotels International portfolio
- Online benefits platform with extensive discounts on dining, retail etc.
- Professional spa learning and development programs
- Extensive recognition programs and length of service awards
- Discounted gym membership
- Stakeholder pension entitlement
- Season ticket loan
- Childcare voucher scheme

### **Entry Requirements**

- Recognized beauty therapy qualification (e.g. NVQ Level 3 / BTEC in Beauty Therapy, CIDESCO etc.), preferably along with previous experience in a 5\* spa environment
- Excellent understanding of client care & five star treatment standards
- ESPA training advantageous but not essential (will be provided)

- Flexibility to work varied hours, to include some evenings and weekends
- Ability to work as part of a dedicated and passionate team
- Good level of written and spoken English
- Exceptional customer care skills
- Empathy for your guests and colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality
- Confidence & professionalism in dealing with high profile clients

### **About ESPA Life at Corinthia:**

Corinthia Hotel London combines contemporary flair with traditional grandeur. Situated in the cultural heart of the capital, the hotel features 225 beautiful rooms, 11 penthouses, 51 suites, elegant restaurants and bars and the largest, most breathtaking spa in London, ESPA Life at Corinthia.

Within London's most exciting luxury 5\* hotel, Corinthia Hotel London, ESPA Life at Corinthia opened its doors in spring 2011 and has been voted 'Best European Spa' in the Sunday Times Magazine Travel Awards and 'Best UK Spa' in the Spafinder Wellness Travel Awards.

The exciting partnership began with the launch of ESPA Life at Corinthia Hotel London, the eagerly anticipated flagship spa of these two prestigious brands. Set over four floors covering approx. 4000 square metres, this impressive spa takes innovative design to a new level, offering an outstanding array of spa and wellness facilities combined with an exceptional experience synonymous with the ESPA philosophy.

### **Eligibility**

*In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.*