

## HOST/ESS

### The Northall Restaurant

Our modern London restaurant is the showcase of Britain's culinary strengths and delivers outstanding food with emphasis on seasonality, sustainability and traceability through close relationship with farmers and artisans. We are currently seeking a Host/ess to join our Northall team.

Corinthia Hotel London combines contemporary flair with traditional grandeur. The hotel features 294 beautiful bedrooms, including 7 stunning penthouse suites, 24-hour flexible check-in/check-out, and some of the most interesting food and beverage destinations in London.

London's most exciting luxury 5\* hotel opened its doors in spring 2011 and offers exceptional opportunities for individuals who are professional craftspeople in their chosen career and we are seeking this pivotal role within our expanding Northall team.

Providing individual service with precision and empathy for our guests you will be the heart and soul of this iconic 21st Century Grand Hotel. Our culture is strong, vibrant and distinctive. Our talent development opportunities are excellent and ongoing as our company and brand evolves.

Our iconic hotel lies at the heart of the capital. Facing the River Thames, it is within easy walking distance of the Houses of Parliament, Westminster Abbey, Trafalgar Square, the National Gallery and the London Eye. A short stroll will take you to Buckingham Palace, West End theatres, Covent Garden, Piccadilly Circus and the grand shopping thoroughfares of Regent Street and Bond Street.

### **Scope and Purpose**

As the Host/ess, you would have the privilege of meeting and greeting the guests in such a way that leaves a lasting impression.

The role is challenging and diverse from answering the phone to presenting and finalising the guest's bill. Other duties include handling special requests, making last minute bookings, presenting and preparing menus and assisting other colleagues to ensure the seamless service of the restaurant as required.

### **Entry Requirements**

We are looking for individuals that understand what it takes to be the best and preferably with proven success in a similar environment. We are seeking a team player, who is keen to learn with a desire to excel, and has outstanding interpersonal and communication.

Other skills that will need to be demonstrated include:

- Previous experience as a host/ess from within a 5\* hotel or similar establishment
- Exceptional customer care skills
- Empathy for your colleagues
- Ability to work under pressure
- Pride and attention to detail in your work
- The finest personal presentation
- Distinctive, professional and warm personality
- Confidence & professionalism in dealing with high profile clients

### **Benefits**

- 20 paid holidays per annum (plus bank/public holidays)
- Complimentary dry cleaning of business attire/uniform
- Discounted Salon, Spa, Food and Beverage and accommodation rates – in London and across our the Corinthia Hotel International portfolio
- Complimentary meals on duty
- Professional learning and development programs
- Intra & intercompany transfer opportunities (subject to service & performance)
- Stakeholder pension entitlement
- Season ticket loan

### **Eligibility**

*In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.*

***To be considered for the Host/ess role please click ‘apply’ to be directed to our website to complete the online questionnaire. This will take approximately 10 minutes and ensure your details are fully registered with Corinthia Hotel London Recruitment Team.***

For further information on Corinthia Hotel London, please visit

[www.corinthia.com/London](http://www.corinthia.com/London)